



MODERN WORKPLACE MANAGED SERVICE

Transform Your Business with Expertly
Managed Microsoft 365 Services



In today's digital-first world, businesses need more than just technology—they need a strategic partner to ensure their Microsoft 365 environment is optimized, secure, and cost-effective. Our Modern Workplace Managed Service delivers comprehensive solutions, allowing your business to focus on what truly matters.

Why Choose Our Managed Service?

- ✓ **Security First** – Ensure enterprise-grade security and compliance with proactive monitoring.
- ✓ **Cost Savings** – Optimize Microsoft 365 licenses and reduce unnecessary expenses.
- ✓ **Productivity Boost** – Enhance collaboration and efficiency through expert training and AI-powered tools.
- ✓ **Proactive Management** – Identify and resolve potential IT issues before they impact operations.
- ✓ **Future-Ready Technology** – Stay ahead with AI assessments and automation solutions.

Key Service Components



LIGHTHOUSE DASHBOARD – YOUR COMMAND CENTER

Gain real-time insights and control over your Microsoft 365 environment with:

- Performance monitoring and security status tracking.
- Customizable alerts and notifications.
- Comprehensive usage analytics and reporting.



M365 PRODUCT TRAINING – EMPOWER YOUR TEAM

Maximize employee efficiency with hands-on training in:

- Microsoft Teams collaboration.
- Exchange email management.
- SharePoint and OneDrive best practices.



PREMIUM SUPPORT – MINIMIZE DOWNTIME

Enjoy expert assistance with:

- Three hours of premium support per month.
- Priority ticket handling and troubleshooting.
- Best practice guidance and issue resolution.



SECURITY & COMPLIANCE MANAGEMENT

Protect your digital assets with:

- Secure Score Maintenance – Continuous security posture optimization.
- Security Optimization Assessments – Identify and mitigate vulnerabilities.
- Data Protection Policies – Advanced access control, encryption, and compliance monitoring.

Key Service Components (Cont.)



COST OPTIMIZATION & LICENSING ADVISORY

Maximize ROI through:

- Detailed usage analysis and subscription management.
- License utilization assessments and cost reduction strategies.
- Budget planning assistance and best practice recommendations.



AI READINESS & FUTURE TECHNOLOGIES

Stay ahead of the curve with:

- AI integration assessments and strategy planning.
- Power Platform solutions, including custom Power Apps and AI chatbots.
- Automation solutions to streamline workflows and enhance productivity.



COPILOT EXCELLENCE

Unlock the full potential of AI with:

- Microsoft 365 Copilot training and best practices.
- AI-powered productivity enhancements.
- Intelligent content creation and workflow automation.

Success Story: How We Helped a Business Save Money

After implementing our Modern Workplace Managed Service:



10%* reduction in IT costs through license optimization.



99.9% uptime with proactive monitoring and security management.



30% increase in security compliance in just 6 months.



Enhanced team collaboration with expert Microsoft 365 training.

*Ts&Cs Apply

Get Started Today!

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Contact Us



Let us transform your workplace with secure, cost-effective, and AI-powered solutions. Contact our team to learn more about how our Modern Workplace Managed Service can help your business thrive.

For more information, visit us at braintree.co.za

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